



## Frequently Asked Questions (FAQ)

### GCA's Re-Registration and Re-Accreditation

Group Colleges Australia Pty Ltd trading as Universal Business School Sydney (UBSS) has submitted its applications for renewal of registration, CRICOS, accreditation. As applications are being assessed by the Tertiary Education Quality and Standards Agency (TEQSA), Australia's independent national quality assurance and regulatory agency for higher education, please find the frequently asked questions (FAQ) below.

#### **1. Why does the National Register say “ongoing pending renewal”?**

This is a normal part of the renewal process. When a higher education provider submits its application for renewal of registration or accreditation to TEQSA before the expiry date, the existing registration continues until TEQSA makes a decision.

The National Register will show the status as “ongoing pending renewal” to indicate that TEQSA has received the application and that the registration remains active and valid.

#### **2. Does “pending renewal” mean GCA’s registration or accreditation has expired or been cancelled?**

No.

“Pending renewal” does not mean expired or cancelled. It means that GCA has submitted all required renewal applications on time, and its registration and accreditations remain fully current while TEQSA conducts its assessment.

#### **3. Are GCA’s courses still accredited?**

Yes.

All courses remain fully accredited by TEQSA during the renewal process. Students continue to receive qualifications that are nationally recognised.

#### **4. Can students still enrol or continue their studies during this period?**

Yes, absolutely.

There is no interruption to enrolments, teaching and learning, or qualifications. GCA’s ability to deliver and award courses continues without change.

#### **5. What is the TEQSA process for renewals?**

According to TEQSA’s Application Guide for Renewal of Registration, once a provider submits its renewal application before the due date:

- The existing registration continues (“Registered, ongoing pending renewal”).



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- TEQSA reviews the submission and makes its decision.
- The provider remains fully registered until that decision is finalised.

## **6. How long does TEQSA take to process renewals?**

Timeframes vary depending on the complexity of the application and TEQSA's review schedule. It's normal for the "pending renewal" status to appear for several months while TEQSA completes its assessment.

## **7. Where can I verify GCA's current registration / accreditation status?**

You can check directly on the National Register of Higher Education Providers on the TEQSA website. GCA's entry showing "Registered, ongoing pending renewal" confirms that GCA's registration remains valid and active.